

Clinical Drug Information

## World-renowned Pediatric Institution Turns to Lexicomp® Online for Drug Information

### CLIENT PROFILE: THE CHILDREN'S HOSPITAL OF PHILADELPHIA

The Children's Hospital of Philadelphia is a world-renowned pediatric institution that has fostered many medical discoveries and innovations that have improved healthcare for children. The hospital has used Lexicomp® drug information references from Wolters Kluwer Clinical Drug Information for many years, including Lexicomp Online, as well as the Lexicomp customized formulary service and mobile apps for smartphones and tablets.

Highly ranked among pediatric hospitals annually by U.S. News & World Report, The Children's Hospital of Philadelphia receives

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Clinical Manager, Department of Pharmacy  
Children's Hospital of Philadelphia

international referrals because of its expertise and stellar reputation. As a result, non-English-speaking patients frequent the hospital, and it is important that children and their parents receive drug therapy information in their native languages.

“Our patients come to us from all around the world. We take advantage of the Lexicomp Online patient education leaflets constantly because they are available in 19 different languages,” said Sarah Erush, PharmD, BCPS, Clinical Manager for Children's Hospital of Philadelphia. “It makes it much simpler for us to explain drug therapies, and we have the added confidence that non-English-speaking patients will understand their regimen as prescribed.”

Users of Lexicomp Online have access to adult and pediatric patient education leaflets, which offer valuable precautionary information and address several common patient questions, including: why the medication is necessary; how it is given; how it works; storage and disposal; common side effects; and other topics. For the convenience of patients, the leaflets can be accessed and printed in English, Spanish, Arabic, Chinese (Simplified), Chinese (Traditional), Creole, French, German, Greek, Italian, Japanese, Korean, Polish, Portuguese, Punjabi, Russian, Tagalog, Turkish and Vietnamese.

While Children's Hospital of Philadelphia now

takes advantage of the Lexicomp electronic platforms, it originally used Lexicomp printed formulary solutions.

“Lexicomp was the ideal choice for us, because not only did it (publish) our formulary, but (the editorial team) was able to add background information into our monographs that we would not have had otherwise,” Erush said. “We found the Lexicomp information to be way ahead of all others, and (Wolters Kluwer) proved to be technology leaders as well.”

Throughout The Children’s Hospital of Philadelphia’s relationship with Wolters Kluwer Clinical Drug Information, technology evolved tremendously with the advent of the Internet. Lexicomp resources evolved along with this trend by making drug information available online and offering customized online formularies.

The Lexicomp online formulary enables The Children’s Hospital to make instantaneous updates. According to Erush, whether it’s a warning or recall from the FDA, or a change in formulary drugs from the Pharmacy and Therapeutics Committee, she can make the information immediately available with a special notation on the hospital’s formulary homepage.

“I usually make updates to the formulary at least once a week,” said Erush. “And I know clinicians are looking at the updates. Dosing for children can be very difficult because it can change based on weight and age. There is no way to remember all the details, so the formulary is extremely important at our hospital.”

Today, thousands of clinicians at The Children’s Hospital have access to Lexicomp Online and the hospital’s custom formulary at every workstation in the hospital and research facility. Erush still feels the hospital has made the best choice in terms of quality content and service.

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“I have personally worked with Lexicomp offerings since 1993, and what is so remarkable is that I am still working with many of the same people I worked with in the beginning,” Erush explained. “It’s very unique these days in that everyone in a company is extremely helpful, and it is always easy to get a hold of a live person. Any question or problem I have is usually resolved within 24 hours.”

Additionally, as many clinicians are realizing the benefits of having drug information available on personal smartphones, Lexicomp Mobile Apps are becoming more prevalent in the hospital.

“We’ve used Lexicomp through much advancement in technology – and it’s always been ahead of the competition,” Erush concluded. “I wouldn’t change drug information providers for anything. With (Wolters Kluwer Clinical Drug Information), I get exceptional service, industry-leading information, and superior functionality.”

#### About The Children’s Hospital of Philadelphia

Since its start in 1855 as the nation’s first hospital devoted exclusively to caring for children, The Children’s Hospital of Philadelphia has been the birthplace for many dramatic firsts in pediatric medicine. The 425-bed hospital and leading research facility have fostered medical discoveries and innovations that have improved pediatric healthcare and saved countless children’s lives.



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