

Clinical Drug Information

## The Hospital for Sick Children (SickKids®) Recognizes Need for Site-wide Lexicomp® Drug Information Solution

### CLIENT PROFILE: SICKKIDS

Located in Toronto, Canada, The Hospital for Sick Children, or SickKids, is dedicated to improving children's health. Through streamlining SickKids' formulary services and providing extensive drug information and clinical content from its Lexicomp application, Wolters Kluwer Clinical Drug Information strives to help clinicians at SickKids make safer medication choices.

### A NATURAL PROGRESSION FROM ELECTRONIC FORMULARY SERVICES TO LEXICOMP ONLINE

SickKids originally opted for the Lexicomp custom formulary service, which enabled the hospital to create a Web-based formulary. It was later determined that the hospital needed site-wide access to more extensive, up to date

drug information. According to Elaine Lau, Manager of Drug Information Services, many of the clinicians were already familiar with and using Lexicomp Mobile Apps, making the move to Lexicomp Online an easy next step.

"When Lexicomp took over our formulary service, it gave us access to up to date drug information," explained Lau. "Later on, however, we discovered we needed additional information — specifically, pediatric-focused and reference information — and Lexicomp was the resource we knew we could rely on to help us make even safer medication choices for our patients."

Lexicomp Online was implemented into the hospital in late 2010, providing site-wide access to pharmacists, physicians and nurses. An internet-based solution, Lexicomp Online enables clinicians to quickly locate information on a wide range of topics, including pediatric and adult dosing, IV compatibility, international drugs, patient education, drug interactions and more.

"As a pharmacist, I appreciate having one-click access to a multitude of information," Lau explained. "When assessing IV compatibility, I only have to input the drugs in question, and the tool not only informs me of Y-site compatibility, but syringe and admixture compatibility are also on the same screen."

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Manager of Drug Information Services

## CONVENIENCE OF SITE-WIDE MOBILE ACCESS LEADS TO INCREASED WORKPLACE EFFICIENCY

Mobile access Lexicomp drug information gives all clinicians at SickKids the ability to quickly and conveniently access Lexicomp on the go and wherever access is needed. Lexicomp content, stored on mobile devices, provides uninterrupted access to drug information and has proven to be user-friendly and convenient.

“We have found the mobile software provided by Lexicomp to be extremely useful, especially during patient rounds,” commented Lau. “It saves time to be able to double-check pediatric dosing of drugs at the bedside rather than having to return to the nurse’s station for a computer,” she explained.

## TOP-NOTCH CUSTOMER SUPPORT EXCEEDS EXPECTATIONS

Wolters Kluwer Clinical Drug Information is committed to providing a positive, professional and consistent support experience. As a result, customer and technical support for Lexicomp offerings is available 7 days a week at no additional charge. Various feedback mechanisms such as Web forms, email and direct phone conversations allow clinicians to offer feedback and raise questions regarding clinical issues.

“We have been very appreciative of the customer support we receive,” Lau stated. “The Lexicomp representatives have always been responsive to questions and provide thorough answers.”

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Clinical Drug Information is continually enhancing Lexicomp Online. The interface was re-engineered for greater speed, ease and intelligence to provide clinicians a new level of direct access to drug information. While the development team takes great care to maintain easy access to valuable content and favorite features, training is recommended to allow end-users to fully benefit from enhancements.

Clinical Drug Information representatives assisted in the on-site training sessions for the clinicians and staff of SickKids. The training sessions were well attended, and the staff was excited about the new enhancements to Lexicomp Online. According to Lau, “The Lexicomp training staff has been instrumental in helping the clinicians at SickKids maximize all that Lexicomp Online offers.”

**Wolters Kluwer Clinical Drug Information** is the provider of a medication decision support solution including both drug reference information you can look up at the point of care AND drug data that integrates seamlessly into healthcare systems to power medication-related screening and alerts. We are one content provider, operating under a singular vision to develop complementary and clinically relevant information across our Lexicomp®, Medi-Span®, and Facts & Comparisons® applications.