The Wolters Kluwer Clinical Drug Information implementation team helps healthcare businesses build and execute a customized plan for implementing Medi-Span® drug data solutions. You may choose from these three options, and we’ll guide and help you manage and successfully complete your project.

**TIER 1: ESSENTIAL SUPPORT**

- Insight into best practices and recommendations for effective solution launch

**Tier 1 Action Items**
- Kickoff with implementation team member
- Architecture and design analysis
- Assistance with installation of Medi-Span drug data solutions
- Data use best practices recommendations
- Regular project check-ins
- Project closing

**TIER 2: EXTENDED SUPPORT**

- Additional consultation, guidance, and QA

**Additional Tier 2 Action Items**
- Coordinate meeting cadence
- Assess need for and schedule on-site consultation*
- Assistance with framework verification
- Architecture best practices recommendations

*Additional fee

**TIER 3: ENTERPRISE SUPPORT**

- In-depth project management and post-implementation support

**Additional Tier 3 Action Items**
- Establish governance council
- Identify critical path milestone dates
- Establish Wolters Kluwer dedicated project team
- Gap analysis and mitigation
- Project retrospective
- Implementation review report

**OUR EXPERTS. YOUR SUCCESS.**

Team of professionals with advanced degrees and HIT certifications
50+ years cumulative implementation experience

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