

Clinical Drug Information

# Medi-Span<sup>®</sup> Command Center

View, adjust, test, and customize your  
Medi-Span data to make it work your way

## TAKE COMMAND OF YOUR DATA TO OPTIMIZE MEDICATION DECISION SUPPORT

When it comes to drug data, there is no one-size-fits-all solution. Healthcare organizations need the ability to customize how they access and use the data that powers automated clinical screening tools and other healthcare system processes to help strengthen their decision making. But where to start? And how can you be sure the changes you make will help manage your clinical alerts the way you want?

Wolters Kluwer Clinical Drug Information developed Command Center to help customers take greater control and more easily manage their drug data. A growing suite of Web-based applications, Command Center provides a single online hub that allows you to customize your drug data according to your organization's unique needs. Command Center provides a set of tools for querying, reviewing, testing, reporting on, and customizing your various Medi-Span drug data offerings for efficient management of clinical alerts to help healthcare professionals combat alert fatigue.

*Continues on reverse side*

### WHO CAN USE COMMAND CENTER?

Alert View is available to Medi-Span customers using the following drug data solutions:

- Medi-Span drug data platform
- Medi-Span Clinical v5.1.9 and newer

Alert Control is available to Medi-Span customers using the following drug data solution:

- Medi-Span Clinical v5.1.9 and newer

## COMMAND CENTER INCLUDES:

### ALERT VIEW

Available to all Command Center customers, Alert View functionality is a sandbox environment allowing users to:

- **Query** alert data to better understand alerts in your system and assess their relevance to users regarding:
  - Drug-drug and drug-allergy interactions
  - Duplicate therapy
  - Dosing
  - Contraindications
- Easily **review** specific alerting scenarios using dummy patient information, medication profiles and condition lists
- **Test** potential alert modifications and suppressions in a sandbox environment to see the effect those changes would have on alert messaging
- Create, view, and export **reports** for further analysis, including monitoring and identifying prior updates by users

*Help manage alert fatigue by taking what you've learned from your sandbox tests and applying the custom modifications and suppressions to your system — either manually or automatically\**

### ALERT CONTROL

Used in conjunction with Alert View, Alert Control helps Medi-Span® Clinical API users to:

- Publish your customizations using the chosen modifications and suppressions from the sandbox environment to the live healthcare system without leaving Command Center
- Help combat alert fatigue by publishing the modifications and suppressions your analyses indicate will lead to more meaningful alerts

\*Medi-Span Clinical API users can implement Alert View changes by using Alert Control

### NEW CAPABILITIES FOR ALERT VIEW!

#### **Increase the relevance of alerts with multiple custom alert settings**

Command Center allows you to tailor alert sets for specific groups of users that you designate. Customize alerts by facility, department, or even at an individual user level. Additional functionality allows you to quickly update your alert data: Just change the master data set, and those changes will be universally applied to all your customized sets, helping save you valuable time and resources.

#### **Support alert-driven decisions with Infobutton technology**

Command Center includes an option to link directly to medication monographs from alert messages, helping you efficiently research treatment or medication-related questions while you are making decisions based on those alerts. (Requires active subscription to Lexicomp® Online.)